CHLITINA HOLDING LIMITED Q1 2022 BUSINESS REPORT

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Company Profile Q&A **Business Performance** & & **Financial Overview Business Outlook**

Corporate Snapshot

Stock Ticker	4137 TT (麗豐-KY)
Market Cap.	around NT\$ 16bn
Capital Stock	NT\$ 795m
2022Q1 Sales	RMB 234m / NT\$ 1.033bn
2022Q1 Net Profit	RMB 69m / NT\$ 303m
2021 ROE	29%
Main Shareholder	Wealthy Garden (35.29%)

Business Scope

Main Business Activities	R&D, manufacturing and sale of skincare and beauty products; In addition to our beauty salon franchise network, we have entered e-commerce and the medical beauty sector; We are also actively developing various anti-aging and regeneration research projects.
Market Positioning	Mid-to-high end skincare products; Beauty salon franchise industry leader; In recent years, we have also been involved in aesthetic surgery and in anti-aging research.
Market Focus	Mainland China (about 95% of sales).
Main Business Channels	Franchise beauty salons and manicure and eyelash salons; Self-owned aesthetic surgery clinics; Self-owned e-commerce platform; Strategic investments.
Brands and Business Scale	-CHLITINA 克麗緹娜 (beauty salon franchise): close to 5,000 stores around the worldRnD璦緹(2022/5) (manicure and eyelash extensions salon franchise): over 600 storesUPLIDER 雅樸麗德, HEDENG禾登, JINGHE 晶禾 (self-operated aesthetic surgery and anti-aging clinics): 6 medical clinicsXinmeili 新美力 (self-operated e-commerce platform), complementing physical stores.

Company History: 30 Years of Accumulated Brand Value



1989 Establishing the brand

Dr. Wu-Kang Chen successfully introduced the use of amino acids in skin care formulation and created the CHLITINA克麗緹娜 brand.



2001-2003 Setting Up a Supply Chain

- Manufacturing and training facilities built in Songjiang near Shanghai.
- CHLITINA awarded China Famous Brand label.



Focusing on branding, portfolio, and network upgrade

- 2017 UPLIDER medical beauty and anti-aging clinic channel created.
- 2018 Entire group converted to digital management.
- 2019 Light a Lamp charity upgraded to a Foundation.
- 2020 Youthkeeper Serum, developed from own patent, awarded Beauty Star by ELLE Magazine.



1989

1997

2001

2008-2015

2017-2019

2020-2021



1997 Rapid expansion

Chairwoman Joanna Chen brought the CHLITINA products and franchise model into China, ushering in a period of strong growth for the company.





2008-2015 Stable Expansion & Capitalization

- 2007 Brand present in all regions of China with a network of 2,000 franchise stores.
- 2012 Network comprises 3,000 stores worldwide.
- 2013 Company listed on the Taiwan Stock Exchange.
- 2014 Xinmeili e-commerce platform created.



Starting in 2015, CHLITINA has appeared 6 times among the Taiwan Top 25 Global Brands - the only beauty company selected; Also awarded Asia Best Brand, Most Influential Beauty Franchise Organization, China Top 100 Franchise, among other awards.

2020-2021 Fearlessly going forward and diversifying

- 2020 Diversification, strategic investments in the biomedical field.
- 2021 In times of epidemic, in spite of the downward trend, sales grew by 40%.
- Return to the group's strong foundation: product power.
- Chairwoman Joanna Chen
 awarded Best Female CEO by
 Harvard Business Review.



Company Overview: Business Entities Within the Group

- Established in Taiwan in 1989, the company currently operates 4 major divisions: CHLITINA, UPLIDER, RnD, and XINMEILI.
- Industry leader in the Asia-Pacific region, the company has significant advantages in terms of product development, supply chain management, online-to-offline integration, and so on.
- Since its creation, the company has maintained a rapid growth trend. In recent years, CHLITINA has stepped into the fields of regenerative medicine and anti-aging, an expansion strategy well served by its strong execution capabilities and franchise network management know-how.

CHLITINA's Four Main Business Channels

CHLITINA 克麗緹娜

Beauty Salon Franchise

5,019 franchise stores



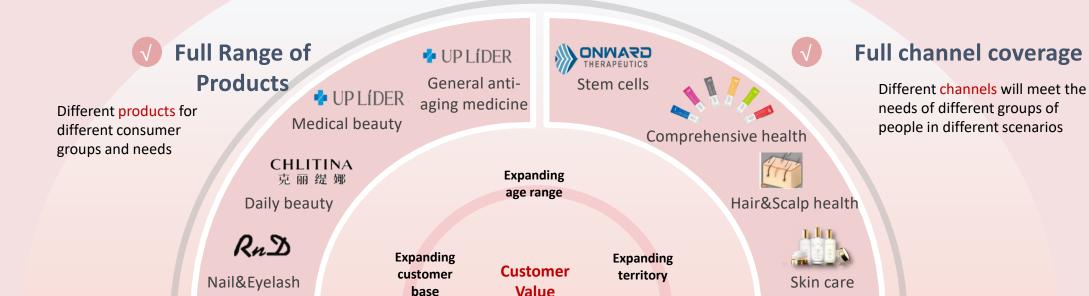






Focusing on Products, Achieving Total Coverage, Reaping Results

Concentric Diversification





Supply Chain Upgrade

materials

Improving supply chain capacities

Innovative use of technologies and



R&D and Innovation



- User needs-oriented
- Technology + innovation

Industrial Collaborations



Digital Transformation

- **Encouraging multi-business** collaborations
- Industrial chain integration

- Digitization of stores
- Digitization of business departments



Three Core Competitive Advantages to Create a Stable Future



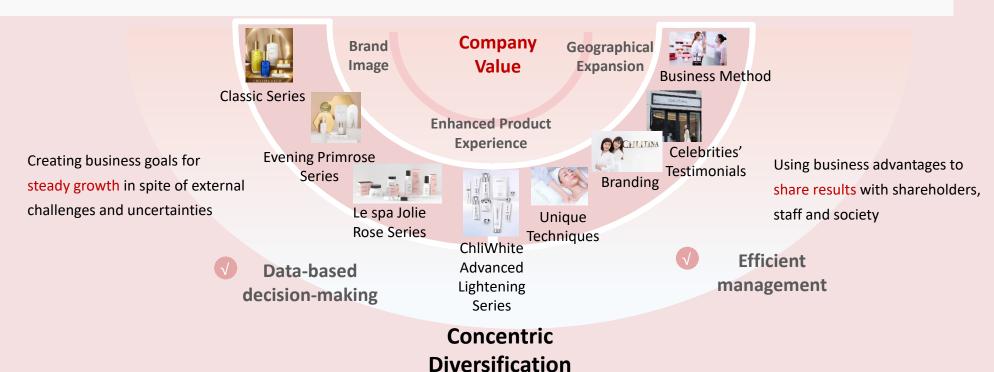
- Improve brand image
- Boost promotion strategy



- Increase product development
- Increase business growth efforts



- Raise franchise requirements
- Strengthen franchise business skills



Starting from the Brand, Cultivating Membership for Future Development, Tapping into the "She Economy"



Visiting their neighborhood beauty salon often

Spending more than the average customer





2m core members ~ RMB40bn in revenue (NT\$172bn)

RMB200,000 (NT\$860,000)

RMB100,000 (NT\$430,000)

Member's annual spending RMB10,000 (NT\$40,000) RMB30,000 (NT\$130,000)

> Aesthetic surgery

> > UP LÍDER

~RMB5bn

(NT\$21.5bn)

RMB50,000 (NT\$220,000)

> ~RMB5bn (NT\$21.5bn)

General anti-aging / Comprehensive health









Annual revenue

Daily beauty **CHLITINA** 克丽缇娜

~RMB1bn (NT\$4.3bn)

More than 1m members

♣ UP LÍDER

Light aesthetic

procedures

~RMB6bn (NT\$26bn)

> 10% 20%

5%

~RMB2bn (NT\$8.6bn)

1%

Latest News: Shanghai Under Lockdown Because of the Epidemic; Factories Closed But Business Continued













Latest News: Two CHLITINA Products Shortlisted for the Pure Beauty Awards 2022





Joanna Chen Sublime Soothing Body Set

Body&mind relaxing and soothing essential oils, acclaimed quality products

E.P.O Facial Cleanser

A 30-year CHLITINA legendary top-seller



Company Profile Business Performance Q&A 8 & **Financial Overview Business Outlook**

Group Structure



Main Channel: CHLITINA Beauty Salon Franchise

- Training sessions: intensive or not
- **Beauty products**: for customers to bring back home or for beauticians to use inside salon

- Sale of skin care products (GP around 50%)
- Sale of services (GP around 90%)

CHLITINA

Franchise agreement

Franchise Store

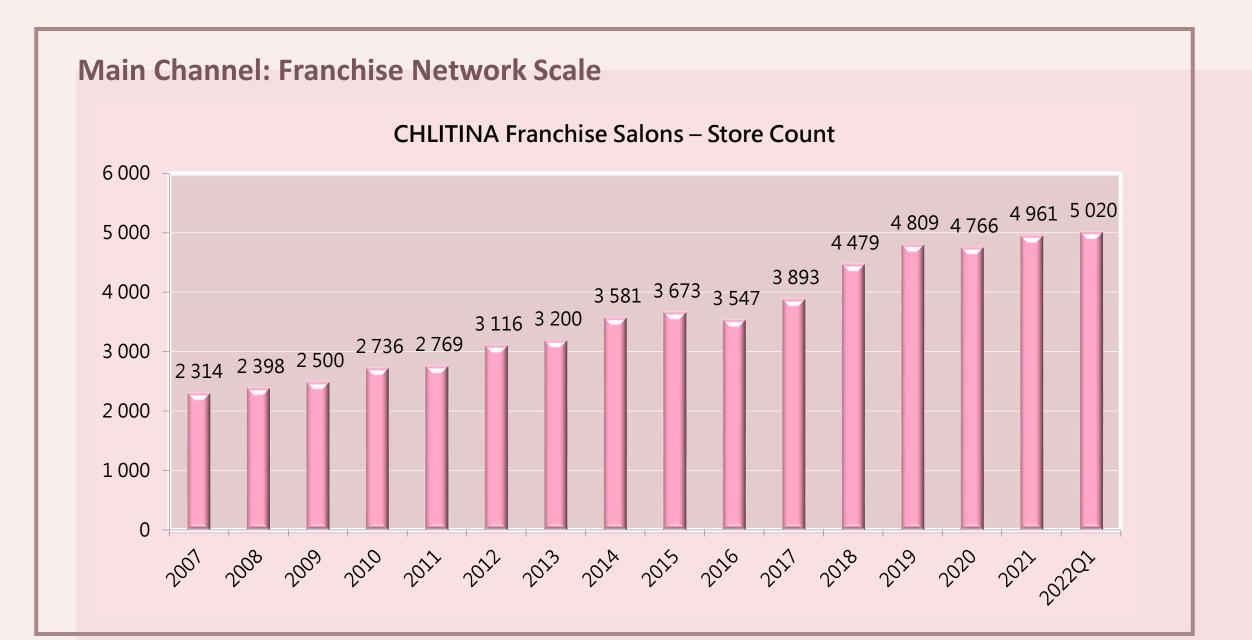
Products & Services

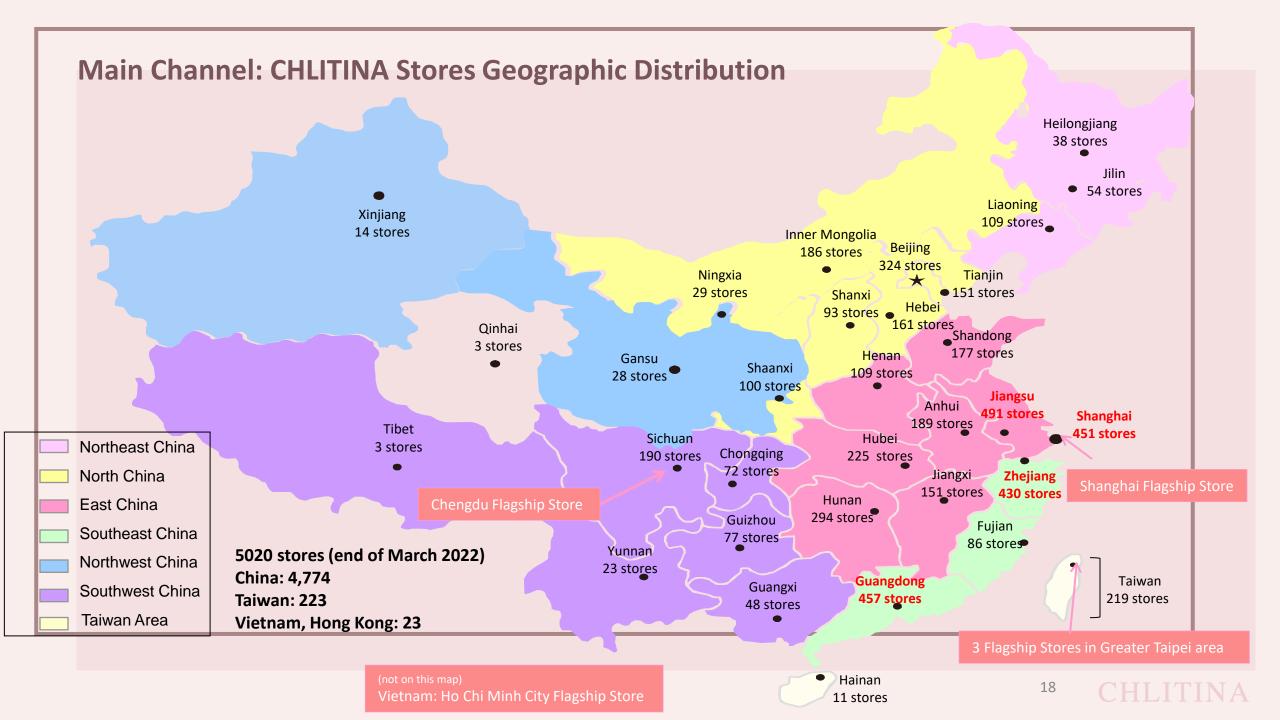
End Customer

- Income from franchise fee and product sales
- Minimum purchase requirement
- Standard storefront requirement

- Investment RMB700,000 to RMB1m
- Rent, salaries, and other expenses borne by franchisee
- It takes franchisees about 2-3 years to break even

Reinforcing product-oriented strategy; in times of epidemic, continuing to play a key role in product promotion.





Main Channel: Franchise Store Age Analysis

CHLITINA Franchise Stores: Age vs. Sales

CHLITINA franchise stores (mainland China only)	<1 year	1-3 years	3-5 years	5-10 years	>10 years	Total
Percentage of stores as of 2022.3.31	15%	22%	24%	22%	17%	100%
Percentage of 2022Q1 sales	16%	20%	23%	24%	17%	100%
2022Q1 Average sales per store (unit: RMB1,000)	48	41	44	48	46	45

Main Channel: Franchise Store Location Analysis

1. In developed and well-off areas, priority is given to stabilizing stores, increasing SSS and attracting new investments.

2.In developing areas, efforts are focused on improving store management and visibility.

Developed Areas

Shanghai, Beijing, Guangdong, Jiangsu...

Priority:

Recruting new franchisees, raising SSS

Well-Off Areas

Fujian, Jiangxi, Henan, Shandong...

Priority:

Raising market share

Developing Areas

Heilongjiang, Guizhou, Jilin...

Priority:

Brand marketing & recruitment of new franchisees (secondary)

Geographic Distribution	Developed Areas	Well-off Areas	Developing Areas	Taiwan, Hong Kong, Vietnam	Total
% of stores as of 2022/3/31	46%	44%	5%	5%	100%
% of sales in 2022Q1	46%	46%	5%	3%	100%
Average SSS in 2022Q1 (unit: RMB1,000)	44	47	43	31	45

Financial Overview (1/4)

Profit Breakdown by Channel

									RMB1000	
	2020			2021			2	2022Q1		
Item	Rev.	Exp.	GPM	Rev.	Exp.	GPM	Rev.	Exp.	GPM	
Beauty Salon Franchise	888 436	121 658	86%	1 133 391	172 590	85%	224 158	33 865	85%	
E-commerce	36 944	9 383	75%	26 905	10 283	62%	3 429	1 138	67%	
Clinics	21 796	7 311	66%	54 236	23 041	58%	6 638	2 708	59%	
Other	199	2 860	-1 337%	-	-	-	-	-	-	
Total	947 375	141 212	85.0%	1 214 532	205 914	83.0%	234,225	37,711	84.0%	

Unit:

Financial Overview (2/4)

Condensed Income Statement

Unit: \$1000

ltem	20	20	20	21	202	2Q1	
iteiii	RMB	NT\$	RMB	NT\$	RMB	NT\$	
Operating revenue	947 375	4 055 996	1 214 532	5 271 313	234 225	1 032 934	
Operating costs	-141 212	-604 571	-205 914	-893 709	-37 711	-166 307	
Gross profit	806 163	3 451 425	1 008 618	4 377 604	196 514	866 627	
Gross profit rate	85%		83	3%	84%		
Selling exp.	-366 185	-1 567 748	-424 604	-1 842 866	-91 466	-403 375	
Admin exp.	-178 313	-763 411	-175 852	-763 233	-33 225	-146 528	
Operating profit	261 665	1 120 266	408 162	1 771 505	71 823	316 724	
Total non-operating	63 928	273 695	64 952	281 904	12 550	55 345	
Profit before tax	325 593	1 393 961	473 114	2 053 409	84 373	372 069	
Income tax exp.	-101 447	-434 325	-160 857	-698 152	-15 652	-69 025	
Profit for the period	224 146	959 636	312 257	1 355 257	68 721	303 044	
EPS (NT\$)	2.82	12.09	3.93	17.05	0.86	3.81	
Cash dividend (yearly)	NT\$8.5 per share		NT\$12 per share	NT\$12 per share (to be confirmed)		NA	

Financial Overview (3/4) Condensed Balance Sheets								
IIIIaiic	(3/4)	Cor	ndensed Balance Sh		Unit: \$1000			
	ltem	202	.0	2021		2022Q	1	
	1.00111	NT\$	%	NT\$	%	NT\$	%	
	Cash and cash equivalents	5 347 749	60%	5 973 191	61%	5 331 423	54%	
	Net accounts receivable	5 662	0%	3 641	0%	2 255	0%	
	Inventories	467 385	5%	454 865	5%	518 514	5%	
	Investment (Equity method)	218 080	2%	215 619	2%	220 276	2%	
	Property, plant and equipment, net	1 376 374	15%	1 319 890	13%	1 336 340	14%	
	Right-of-use assets	575 659	6%	490 611	5%	494 966	5%	
	Others assets	972 877	11%	1 577 227	16%	1 881 070	19%	
	Total Assets	8 963 786	100%	10 035 044	103%	9 784 844	100%	
	Bank loans	2 192 959	24%	2 505 042	26%	1 969 401	20%	
	Accounts payable	71 654	1%	98 810	1%	121 090	1%	
	Other payables	793 091	9%	803 571	8%	529 847	5%	
	Lease liabilities	571 246	6%	502 616	5%	510 241	5%	
	Other liabilities	926 521	10%	1 131 977	12%	1 120 705	11%	
	Total liabilities	4 555 471	51%	5 042 016	52%	4 251 284	43%	
	Common capital	794 924	9%	794 924	8%	794 924	8%	
	Capital surplus & legal reserve	2 616 716	29%	2 633 704	27%	2 633 704	27%	
	Unappropriated retained earnings	1 469 479	16%	2 129 574	22%	2 432 618	25%	
	Other equities	-472 804	-5%	-565 174	-6%	-327 686	-3%	
	Total equity	4 408 315	49%	4 993 028	51%	5 533 560	57%	

Financial Overview (4/4)

Cashflow Analysis

Unit: \$1,000

	2020		20	21	2022Q1	
Item	RMB	NT\$	RMB	NT\$	RMB	NT\$
Net cash provided by operations	355 404	1 521 646	414 198	1 797 702	-28 183	-124 303
Net cash provided (used in) investments	-180 711	-766 398	-133 270	-578 421	-27 739	-122 328
-Acquisition or disposal of real estate or equipment	-22 961	-98 783	-22 187	-96 297	-3 097	-13 658
-Other	-157 750	-668 095	-111 083	-482 124	-24 642	-108 670
Net cash used in financing activities	-194 513	-813 766	-102 196	-440 232	-144 263	-636 197
-Dividend distribution	-245 814	-1 033 401	-156 445	-675 685	-	-
-Other	51 301	219 635	54 249	235 453	-144 263	-830 229

CHLITINA

THANK YOU!

Q&A

